

Carbon Reduction Plan.

Social Telecoms CIC

Published: April 2026 (Updated May 2026)

OUR COMMITMENT TO NET ZERO.

Social Telecoms CIC is committed to achieving Net Zero greenhouse gas emissions by 2050, in line with the UK Government's Net Zero target and the requirements of PPN 006 – Taking Account of Carbon Reduction Plans in the Procurement of Major Government Contracts.

As a UK-based social enterprise delivering telecommunications, digital inclusion and associated services to public sector and housing organisations, we recognise our responsibility to minimise environmental impact and embed sustainable practices across our operations and service delivery.

CARBON REDUCTION PLAN SCOPE.

This Carbon Reduction Plan:

- Applies specifically to Social Telecoms CIC (the bidding entity)
- Has been prepared in accordance with the Crown Commercial Service Attachment 2c reporting template
- Has been approved at director level
- Is reviewed on an annual basis

BASELINE CARBON FOOTPRINT.

Baseline reporting period: 1 April 2023 – 31 March 2024

This is Social Telecoms CIC's first formal Carbon Reduction Plan. Baseline emissions have therefore been calculated using reasonable and conservative estimates, based on available electricity billing data, financial records, operational activity, and standard UK Government emission conversion factors. The approach taken is consistent with the GHG Protocol Corporate Standard and PPN 006 guidance.

SCOPE.	Emissions (tCO ₂ e)
Scope 1.	0.3
Scope 2.	1.2
Scope 3.	11.0
SCOPE.	12.5



CURRENT EMISSIONS (MOST RECENT REPORTING YEAR)

Reporting period: 1 April 2024 – 31 March 2025

SCOPE.	Emissions (tCO ₂ e)
Scope 1.	0.2
Scope 2.	1.0
Scope 3.	10.2
Total.	11.4

Scope 2 emissions are based on net grid electricity consumption, taking account of reduced reliance on grid power through on-site solar photovoltaic panels at Vichy House.

SCOPE 3 EMISSIONS – REQUIRED PPN 006 CATEGORIES

The following tables provide a breakdown of Scope 3 emissions by the specific categories required under PPN 006 and reconcile to the total Scope 3 emissions reported above.

BASELINE YEAR: 1 APRIL 2023 – 31 MARCH 2024.

Scope 3 category (GHG Protocol).	Emissions (tCO ₂ e).	Notes.
4. Upstream transportation & distribution.	1.5	Delivery of equipment and services from suppliers.
5. Waste generated in operation.	0.3	Office waste; limited volumes due to digital operations.
6. Business travel.	3.8	UK travel only; reduced through virtual meetings.
7. Employee commuting.	2.4	Hybrid working significantly reduces commuting.
9. Downstream transportation & distribution.	0.0	No downstream physical distribution activities.
Total Scope 3 emissions.	11.0	Matches reported Scope 3 total



CURRENT REPORTING YEAR: 1 APRIL 2024 – 31 MARCH 2025.

Scope 3 category (GHG Protocol).	Emissions (tCO ₂ e).	Notes.
4. Upstream transportation & distribution.	1.3	Reduced supplier movements year-on-year.
5. Waste generated in operations.	0.3	No material change.
6. Business travel.	3.3	Further reduction through remote working.
7. Employee commuting.	2.1	Continued hybrid working.
9. Downstream transportation & distribution.	0.0	Not applicable to operating model.
Total Scope 3 emissions.	10.2	Matches reported Scope 3 total.

EMISSIONS REDUCTION TARGETS.

Based on a baseline emissions footprint of 12.5 tCO₂e (2023/24), we project that total carbon emissions will decrease over the next five years to approximately 9.4 tCO₂e by 2030. This represents a 25% reduction against the baseline year

These targets are supported by continued reductions in office energy consumption, increased use of on-site solar generation, minimal business travel through remote working practices, and the use of hybrid and fully electric company vehicles.

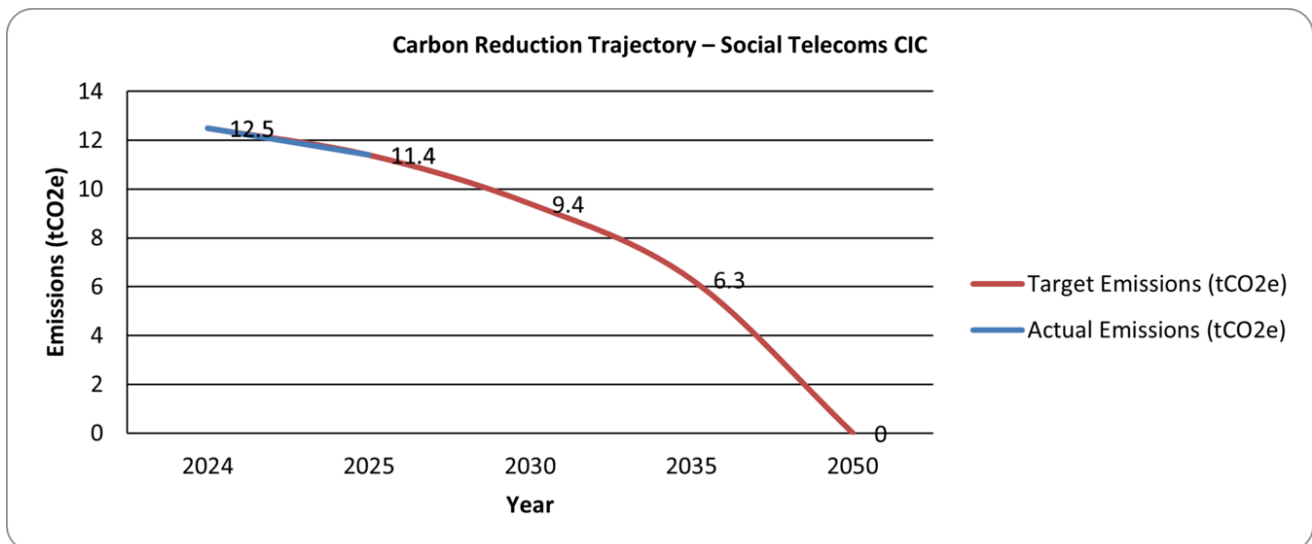
These targets are supported by continued reductions in office energy consumption, increased use of on-site solar generation, minimal business travel through remote working practices, and the use of hybrid and fully electric company vehicles.

Progress against these targets will be reviewed annually and reflected in future updates to this Carbon Reduction Plan.

Progress against these targets can be seen in the graph below:

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CARBON REDUCTION PROJECTS.

COMPLETED CARBON REDUCTION MEASURES.

The following environmental management measures and projects have been completed or implemented since the 2023/24 baseline year. The carbon emission reduction achieved by these initiatives to date equates to approximately 1.1 tCO₂e, representing an 8.8% reduction against the 2023/24 baseline. These measures are embedded within normal business operations and will remain in effect when performing the contract.

The following measures are embedded within our normal operations and will apply during the delivery of public sector contracts:

- Establishment and ongoing operation of an ISO 14001-certified Environmental Management System, originally approved in December 2012, providing a structured framework for identifying, monitoring and reducing environmental impacts across the organisation.
- Adoption of a hybrid and remote first working model, significantly reducing employee commuting and business travel.
- Extensive use of online meetings and virtual collaboration tools, reducing travel related emissions.
- Installation and ongoing use of solar photovoltaic panels at Vichy House, reducing reliance on grid supplied electricity.
- Use of hybrid and fully electric company vehicles, combined with minimal business mileage.
- Migration to cloud based communications and IT platforms, reducing reliance on on premises infrastructure.
- Procurement of energy efficient IT equipment, with extended device replacement cycles.
- Office energy efficiency measures, including efficient lighting and power management practices.

FUTURE CARBON REDUCTION INITIATIVES.

In order to further reduce greenhouse gas emissions and support our continued progress towards Net Zero, Social Telecoms CIC intends to implement and enhance the following initiatives:

- Continued improvement and periodic review of the ISO 14001 Environmental Management System, ensuring ongoing alignment with best practice and evolving environmental objectives.
- Further optimisation of remote and virtual service delivery to minimise travel requirements.

- Ongoing reduction in vehicle usage supported by low emission vehicle technologies and careful journey planning.
- Enhanced monitoring and refinement of Scope 3 emissions, particularly those associated with suppliers and upstream services.
- Annual review and update of this Carbon Reduction Plan to reflect progress, performance data and continuous improvement.

GOVERNANCE AND APPROVAL.

This Carbon Reduction Plan has been completed in accordance with PPN 006, the associated guidance and reporting standards. Emissions have been reported in line with the GHG Protocol Corporate Standard and UK Government conversion factors.

GOVERNANCE AND APPROVAL.

This Carbon Reduction Plan has been completed in accordance with PPN 006 and associated guidance and reporting standard for Carbon Reduction Plans.

Emissions have been reported and recorded in accordance with the published reporting standard for Carbon Reduction Plans and the GHG Reporting Protocol corporate standard and uses the appropriate Government emission conversion factors for greenhouse gas company reporting .

Scope 1 and Scope 2 emissions have been reported in accordance with SECR requirements, and the required subset of Scope 3 emissions have been reported in accordance with the published reporting standard for Carbon Reduction Plans and the Corporate Value Chain (Scope 3) Standard .

This Carbon Reduction Plan has been reviewed and signed off by the board of directors (or equivalent management body).

Approved by:

John Clarke

Managing Director

Social Telecoms CIC

May 2026

