



GET IN TOUCH:

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BACKBONE TO THE FUTURE

A graphic of a lightning bolt strikes the word 'FUTURE' in the title. The background of the central section features a dark blue field with a pattern of hexagons. At the bottom of this section, there is a horizontal band of bright orange and yellow flames.

**SUPPORTING THE PAST, PRESENT AND FUTURE
OF CONNECTIVITY.**

PRODUCT GUIDE.



WHO WE ARE.

Working exclusively with the housing sector, Social Telecoms supply a wide variety of telecommunications and digital solutions. We're ranked #1 across five lots of the Procurement for Housing framework, working with over 300 housing providers across the UK.

To date, we have supplied, installed and maintain over 1,300 WiFi networks, 10,000 cloud telephony and contact centre seats, 14,000 mobile connections and 13,000 managed network devices, with engineers based in the Midlands, Scotland and the South.

We're proud to invest back into the communities we work with - to date we have delivered over £2.4m in social value.

COMMUNITY WIFI

No matter how far you are into your digital transformation journey, we're here to help.

Whether installing new networks for residents, or using existing networks to integrate new infrastructure, make WiFi the backbone of your organisation.



MULTINETWORK SIMS

Critical services require constant connectivity to ensure safety and security for residents.

Unsteered multinetwork SIM cards automatically connect to the strongest available network - keeping your devices connected and at their best, no matter what.



MOBILE AIRTIME

Mobile communication is key to the housing sector, keeping teams connected and in touch.

We work across the UK's major networks, ensuring that housing providers have the best mobile contract to suit their specific needs.





BACKBONE TO THE FUTURE



Make WiFi the backbone of your organisation - with new possibilities for digital infrastructure.

Our current campaign - Backbone to the Future - encourages housing providers to explore the full potential of WiFi networks.

With easy integration for a wide variety of IoT devices, WiFi networks provide opportunities to greatly enhance operational efficiency and resident care.

Increased regulations for housing providers and the upcoming PSTN Switch-Off mean there's never been a better time to invest in digital infrastructure.

Integrate IoT into your WiFi networks to enable:

**PROACTIVE MAINTENANCE
AND REPAIRS**

**BESPOKE CARE FOR
VULNERABLE RESIDENTS**

**REAL TIME DATA ON
PROPERTY CONDITIONS**

**REDUCED ENERGY COSTS
AND CARBON OUTPUT**

**FUTURE-PROOFING
DEVICES**

CLOUD TELEPHONY



Flexible, reliable and ready for the needs of the housing sector - make the move to cloud telephony.

Digital infrastructure isn't just for IoT - it provides new opportunities to support and enhance existing connections as well.

Cloud telephony moves your phones onto digital infrastructure, protecting them from the PSTN Switch-Off. It also allows for integrations with housing management systems, Office 365, Teams and more.

We support over 4,000 hosted licenses from leading providers such as 8x8 and Zoom, as well as our own solution.

Move your phone services to digital infrastructure for:

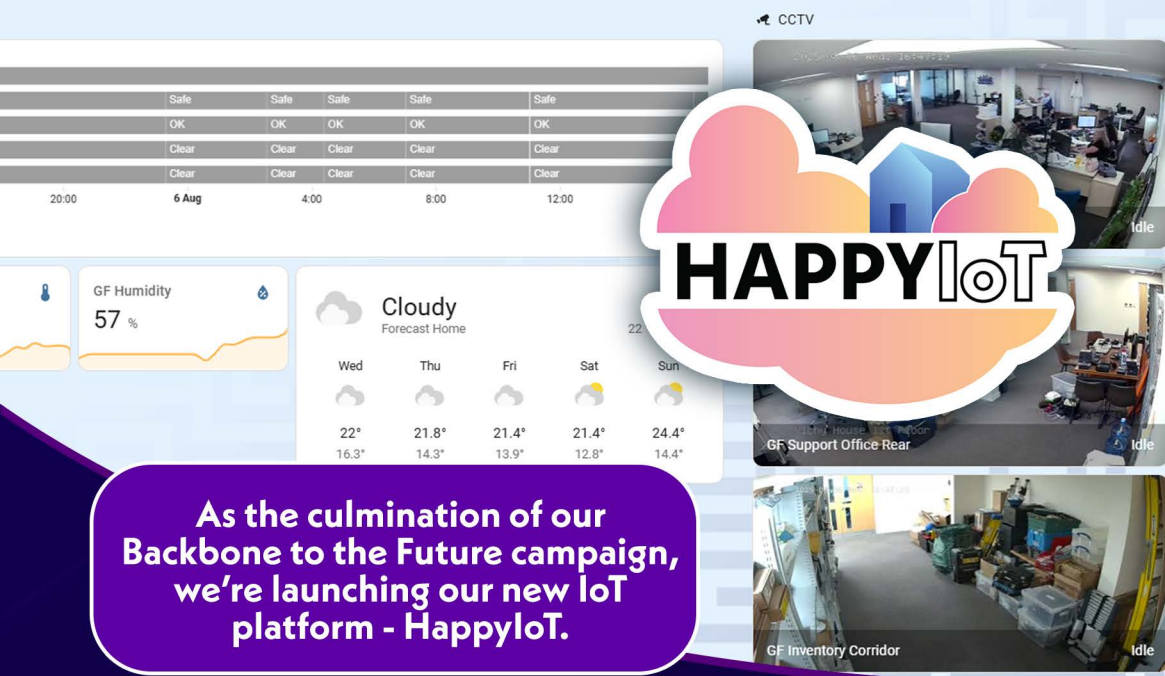
ENHANCED SUPPORT FOR HYBRID WORKERS

VOICE, VIDEO, INSTANT MESSAGING & CONFERENCING

BETTER BUILT-IN RESILIENCE FOR CONNECTIONS

EASILY SCALE AND UPDATE NUMBER OF USERS

NO CABLING OR EQUIPMENT UPKEEP REQUIRED



As the culmination of our Backbone to the Future campaign, we're launching our new IoT platform - HappyIoT.

Many housing associations see the benefits of IoT and telecare solutions, but struggle to make devices communicate with one another - particularly devices that work over different protocols.

This isn't a problem for HappyIoT, with the ability to support any IoT or telecare devices, bringing them together on one screen.

HappyIoT makes IoT accessible for housing providers and allows new combinations of devices to work together - so everybody's happy.

FULLY DEVICE AGNOSTIC.

HappyIoT supports devices of any make or protocol, allowing you to mix and match with no downsides.

ALL ON ONE SCREEN.

All your devices clearly displayed on one single screen, for easier property maintenance.

CONTROL DEVICES REMOTELY.

Control devices through the HappyIoT portal - from adjusting the temperature on a smart boiler to monitoring mold sensors or personal care alarms.

VIEW CCTV CAMERAS

CCTV



1F Sales Office Rear

Idle



MONITOR ENVIRONMENTAL CONDITIONS

GF Humidity

59 %



GF Temperature

23.9 °C



CHECK NETWORK STATUS

Networking

Ground Floor



GF Switch Support Office Device status

3 days ago

Connected



GF AP Conference Room

1 hour ago

Connected



GF AP Support Office

1 hour ago

Connected



GF AP Support Mesh

1 hour ago

Connected

CONTROL HEATING



Global Heating ...

Off

CONTROL DEVICES

Alarms & Entry



Garage Door



Aico Gateway

OK

OK

OK

1F Landing Aico...

Clear

Clear

GF Kitchen Aico...

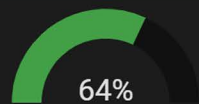
Clear

Clear

20:00 7 Aug 4:00 8:00 12:00 16:0

CHECK DEVICE STATUS

Printing



64%

Black Ink



Cyan Ink

3 hours ago

77%



Magenta Ink

5 hours ago

77%



Yellow Ink

5 hours ago

77%



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CONTACT CENTRE
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MOBILES & HARDWARE
MULTINET SIMS
IoT SOLUTIONS
SMART SENSORS
TELECARE**

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